

# Welcome to A Star Group

## ➤ How to view summary of your voice campaign and Reschedule.

To check summary of voice campaign, go through the option voice messaging

The screenshot shows the 'Select Route' form in the voice messaging interface. The left sidebar has 'Voice Campaign Summary' circled. The form has two main sections: 'Select Route' and 'From: Sender ID'. Under 'Select Route', there are radio buttons for 'Promotional', 'Transaction', and 'Enterprise'. Below that are 'Enter Contact Numbers' and 'Add Groups' buttons. The 'From: Sender ID' section has a 'Sender ID' dropdown set to 'select once' and a link '(Add Sender ID)'. Below this is a 'Text Message' section with 'Language' (set to 'English') and 'Template' (set to 'Select') dropdowns, and a large text area with a character count '0/2000 | 0 words | 0 message'.

and next voice campaign summary. Now we will get this page. Click on view summary.

The screenshot shows the 'Voice Campaign view(37)' page. It features a search bar with 'User Id' and 'Submit' buttons, and a 'Filter Search' dropdown. Below the search bar is a table with the following columns: S.No., User, Groups, Create Date, Total Message, Status, Route Type, Sender Id, Template, and Download Summary. The first row is circled, and its 'View Summary' link is also circled.

S.No.	User	Groups	Create Date	Total Message	Status	Route Type	Sender Id	Template	Download Summary
1	u12837 Atul	Open Contacts	09-Apr-2016 1:09:25 pm	3	Complete		9001722006		<a href="#">View Summary</a>
2	u12837 Atul	Open Contacts	09-Apr-2016 12:19:52 pm	3	Complete		8003098222		<a href="#">View Summary</a>
3	u12837 Atul	Open Contacts	08-Apr-2016 1:18:59 pm	3	Complete		9829227247		<a href="#">View Summary</a>
4	u12837 Atul	test	07-Apr-2016 5:16:49 pm	4	Complete		9309393004		<a href="#">View Summary</a>
5	u12837 Atul	test	07-Apr-2016 5:05:24 pm	2	Complete		9309393004		<a href="#">View Summary</a>
6	u12837 Atul	test	07-Apr-2016 3:25:02 pm	2	Complete		9772628446		<a href="#">View Summary</a>
7	u12837 Atul	test	07-Apr-2016 3:07:10 pm	4	Complete		8386951062		<a href="#">View Summary</a>

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We found this page.

Filters Set

### Voice Sent Messages (1)

u12837 Submit Filter Search Select Rows

CampID	User	Msg	Refund	Credits	Schedule	Status	Dial	Ar									
248959	u12837 Atul	rotary club.wav Duration : 30 (s)	N/A	Credits: Total Contacts: 3 Credit Used: 3	09-Apr-2016 1:09:25 pm	Complete	3	3	0	0	0	0	0	0	0	0	0

Action

- Download Voice File
- Search Voice Report
- Campaign Invoices
- Campaign Reschedule

We can see details here of answered, not answered calls.

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IVR Misscall Settings Credits

### Summary

Total Contacts	Dialed	Answered	No Answered
3	3	3	0
Busy	Congestion	Failed	Hangup
0	0	0	0
Timeout Duration	Timeout Ring	DND	Duration
0	0	0	30
Pulse	Credits Used		
30	1		

Details

Even, we can reschedule calls to not answered.

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### Voice Sent Messages (1)

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CampID	User	Msg	Refund	Credits	Schedule	Status	Dial	Ar									
248959	u12837 Atul	rotary club.wav Duration : 30 (s)	N/A	Credits: Total Contacts: 3 Credit Used: 3	09-Apr-2016 1:09:25 pm	Complete	3	3	0	0	0	0	0	0	0	0	0

Action

- Download Voice File
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- Campaign Invoices
- Campaign Reschedule

click here to reschedule the calls.

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Now , select all, except answered call to reschedule the calls. After click on submit, call will be reschedule.

The screenshot shows the A Star Group web interface. The top navigation bar includes the logo and website URL, and several menu items: IVR, Misscall, Settings, Credits, and My Account. A sidebar on the left lists various system modules. The main content area is titled 'Reschedule Voice Campaign' and displays the following information:

- Campaign ID : 248859
- User ID : u12837

The form contains a list of call statuses with checkboxes:

- All
- Answered
- No Answered
- Busy
- Congestion
- Failed
- Hangup
- Timeout Duration
- Timeout Ring
- DND
- Others

A 'Submit' button is located at the bottom of the form, circled in blue.